

Coventry City Council
Minutes of the Meeting of Health and Social Care Scrutiny Board (5) held at 11.00
am on Wednesday, 13 September 2023

Present:

Members: Councillor C Miks (Chair)
Councillor S Agboola
Councillor J Gardiner
Councillor S Gray
Councillor A Tucker

Other Members: Councillor L Bigham (Cabinet Member for Adult Services)
Councillor G Hayre (Cabinet Member for Public Health, Sport and Wellbeing)
Councillor R Lakha (substitute for Cllr Havard)

Employees (by Directorate)

Adult Services S Caren, P Fahy, L Lawson, A Staunton

Law and Governance G Holmes, C Taylor

Apologies: Councillors K Caan, L Havard, A Hopkins, A Jobbar,
B Mosterman and S Nazir

Public Business

8. Declarations of Interest

There were no disclosable pecuniary interests.

9. Minutes

The minutes of the meetings held on 19th July 2023 were agreed and signed as a true record.

There were no matters arising.

10. Adult Social Care Annual Report 2022/2023 (Local Account)

The Board considered a report of the Director of Adult Services and Housing, regarding the Adult Social Care Annual Report 2022/2023 (Local Account) which described the performance of Adult Social Care and the progress made against priorities for the year, along with specific examples of operational activities to support service users and carers.

The Local Account also looked forward to 2023/24 and included summary details regarding key areas for development. These were improvements the service intended to make in order to improve service delivery, improve outcomes for

people and support our ability to operate within the resources available. The priority was to improve care and support services for adults and to ensure a stable provider market for the city.

Councillor L Bigham, Cabinet Member for Adult Services, commended the report, highlighting the strain on unpaid carers, the importance of independence and the value and benefits of the shared lives scheme.

Members of the Scrutiny Board, having considered the content of the report and presentation, asked questions and received information from officers on the following matters:

- Higher spend, rate of concerns and enquiries relating to adult social care in Coventry, compared to England and the West Midlands (per 100,000 population).
- Comparative information would be published at the end of 2023.
- Central recharges.
- Deprivation of Liberty Safeguards (DoLS) application increases.
- Adult social care workforce reduction, retention, recruitment (including healthcare visas) and gender.
- The Good Neighbours and Coventry Moves programmes.
- Equipment delivery to homes (including care homes), storage, returning and recycling.

RESOLVED that the Health and Social Care Scrutiny Board (5):

1. Supports the content of the Adult Social Care Annual Report 2022/23 and recommends that Cabinet accept the recommendations in the Cabinet Report and note the following comment:

- i. **Where “spend on central recharges” is mentioned, that this should be clarified for ease of understanding.**

2. Agreed that the following information be circulated to the Board when available:

- i. **Comparative spend data to other Local Authorities in the region.**
- ii. **The Health and Wellbeing report on Coventry Moves.**

11. Adult Social Care Performance Outturn 2022/2023

The Board considered a briefing note of the Director of Adult Services and Housing, regarding the Adult Social Care Performance Outturn 2022/2023.

The Adult Social Care Outcomes Framework (ASCOF), measured how well care and support services achieved the outcomes that mattered most to people. ASCOF was used locally and nationally to set priorities for care and support, measure progress and strengthen transparency and accountancy.

Adult social care saw an increase in activity and number of new requests increase year on year. Overall number of requests for new people had increased by 22.5%.

The number of people in long term support at 31st March 2023, had slightly increased. Slightly less people in Nursing/Residential settings were being supported at 31st March 2023, compared to the previous financial year.

Detailed ASCOF outturn 2022/23 statistics had been provided within the report under the following headings:

- Enhancing the quality of life for people with care and support needs.
 - The proportion of adults receiving self-directed support.
 - The proportion of carers receiving self-directed support.
 - The proportion of adults receiving direct payments
 - The proportion of carers receiving direct payments for support direct to carer.
 - The proportion of adults with learning disabilities in paid employment.
 - The proportion of adults with learning disabilities who live in their own home or with their family.
- Delaying and reducing the need for care and support.
 - Long-term support needs of younger adults met by admission to residential and nursing care homes per 100,000 population.
 - Long-term support needs of older adults met by admission to residential and nursing care homes per 100,000 population.
 - Proportion of older people who were still at home 91 days after discharge from hospital into reablement/rehabilitation.
 - Proportion of those that received a short-term service during the year where the sequel to service was no ongoing support or support of a lower level.
- Ensuring people have a positive experience of care and support and safeguarding adults whose circumstances make them vulnerable and protecting them from avoidable harm.
- Reviews for people in long-term support for 12 months or more.
- Waiting times for Care Act Assessment
- Waiting list for Care Act Assessment

In summary, Adult Social Care had seen increased demand however, work continued with people in a personalised way to achieve positive outcomes. The increased demand had not translated into increased numbers receiving long term care at the same level. This demonstrated that the promoting independence model was supporting people appropriately and achieving good outcomes for people.

Councillor L Bigham commended the report, referring in particular, to trends and areas for improvement.

Members of the Scrutiny Board, having considered the content of the briefing note and presentation, asked questions and received information from officers on the following matters:

- Why the proportion of people 65+ still at home 91 days after hospital discharge into reablement data has increased.
- Comparisons of yearly and regional data.

- Reasons for the worsening trends for the proportion of adults with learning difficulties in paid employment and what improvements had been put in place.
- Reasons for the reduction in the target of the outcome of short-term services: sequel to services (2D).
- The backlog in waiting times for Care Act Assessment (average of days and number of people) and strategies in place to alleviate these.

The Cabinet Member for Adult Services thanked the officers for an insight into the Adult Social Care Performance Outturn 2022/23. The Chair echoed these comments and extended thanks to officers and their teams.

RESOLVED that the Health and Social Care Scrutiny Board (5):

- **Note the Adult Social Care Annual Report 2022/23 and extend thanks to relevant officers and their teams.**

12. Work Programme and Outstanding Issues

The Health and Social Care Scrutiny Board (5) noted the work programme.

RESOLVED that the Health and Social Care Scrutiny Board (5) notes the Work Programme.

13. Any other items of Public Business

There were no other items of public business.

(Meeting closed at 1.00 pm)